

**Jump Start** is designed to provide new, high-potential/high-performing technicians (Trainee – Tech 1) an opportunity to gain critical foundational technical skills that will deliver immediate benefits. Attendees receive hands-on instructor-led training, as well as web-based training reinforcement through our Dealer Performance Center and mentored application of those skills in their home shop setting. On average, Jump Start attendees finish the program 1.5 to 2 years ahead of their non-Jump Start peers. Classes each month are structured on a rotation of two weeks of instructor-led training with a subject matter expert, immediately followed by two weeks of applying those skills in your home shop with support from your trained shop mentor. This rotation equates to six weeks of targeted technical training over three months.



**Tech Wars** is an annual friendly competition allowing Cat® technicians to demonstrate their technical skills and compete for the honor of being the top technician (plus some fantastic prizes)! The competition is divided into four categories (trucks, electric power generation, engines and machines), featuring multiple skills tests, a written exam to measure technical knowledge, plus hands-on problem-solving and troubleshooting where technicians perform repairs.

**Individual Learning Plan (ILP)** All Warren CAT Product Support employees have a customized ILP based on their job duties within the company. Technician Trainees are budgeted 8 hours per month of Cat-specific technical training with a mixture of in-person, web-based and virtual training.

**Success Track** – Warren CAT provides highly respected, experienced, dedicated instructors and learning consultants to assist with career development and career path plans. Career growth opportunities are offered on several teams within the Warren CAT Product Support division (Administration, Shop Service, Field Service, Sales and Leadership), AND we show you precisely what it takes to get there.

